



LE MURRAYA
• HOSPITALITY GROUP •

NOTICE OF TEMPORARY CLOSURE OF THE RESORTS

March 28, 2020

Dear Guests,

Due to coronavirus pandemic (COVID-19) is spreading the world and the Thai Government announcement of the "State of Emergency" taking effect as from March 26 and its one of the orders is not allowing foreigners to enter Thailand, these have resulted in lots of cancellations of reservations in our resorts.

After careful consideration, we decided to temporarily close our resorts as from April 1, 2020, until further notice. They are:

- 1) Le Murraya Boutique Resort
- 2) Synergy Samui Resort
- 3) La Vida Samui Resort

Under the circumstance, please be informed that we will have to cancel your reservation in our system.

For guests who made reservations directly to the resort, our Reservation Department will handle the cancellation process directly with you via email.

Guests who made reservations through On-Line Travel Agents (OTAs), Tour Operators or Travel Agents, are requested to contact them first as we have not received the payments from them yet.

If you have any question, please feel free to contact us at the following email addresses:

- Le Murraya Boutique Resort: info@lemurraya.com
- Synergy Samui Resort: rsvn@synergysamui.com
- La Vida Samui Resort: rsvn@lavidasamui.com

We apologize for the inconvenience caused. Thank you for your understanding and support.

Yours sincerely,

Komson Sevasai

Area General Manager

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